

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF TEL-SAVE, INC. FOR)	
A CERTIFICATE TO RESELL)	92-190
TELECOMMUNICATIONS SERVICE)	

O R D E R

IT IS ORDERED that Tel-Save, Inc. ("Tel-Save") shall file the original and ten copies of the following information with the Commission. Each copy of the information requested should be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Tel-Save should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. Does Tel-Save, or any affiliate, own and/or operate any transmission facilities in any jurisdiction?

2. Provide a toll-free number or provision for accepting collect calls for customer complaints.

3. Add the following language after Section 2.4.5 of the proposed tariff:

Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover

damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

4. Refer to Original Sheet 10, Sections 2.5 and 2.6. 807 KAR 5:006, Section 7, allows a utility to require a cash deposit or other guarantee to ensure payment of bills. Telecommunications utilities may also require that flat rate monthly recurring charges and non-recurring charges be paid in advance. However, usage charges must be billed in arrears. Provide a revised tariff sheet.

5. Refer to Original Sheet 11, Section 2.11. 807 KAR 5:006, Section 12, provides that any customer requesting termination of service shall give the utility 3 working days' notice in person, in writing or by telephone providing such notice does not violate contractual or tariff provisions. Provide a revised tariff sheet in compliance with the 3 day notice requirement, or provide justification as to why Tel-Save should be allowed to deviate.

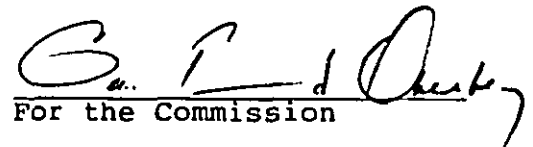
6. Refer to Original Sheet 12, Section 2.13(e), (f) and (g). 807 KAR 5:006, Section 14(1)(f)(2), provides that a telecommunications utility must give 5 days written notice of intent to terminate service for non-payment of bills, but cannot terminate service before 20 days after the mailing date of the original bill. Further, the company may terminate service without notice only where a dangerous condition exists or for fraudulent or illegal use of service. Provide revised tariff sheets in compliance with 807 KAR 5:006, Section 14.

7. Refer to Original Sheet 14, Section 2.16. Provide a revised tariff sheet clarifying that all special promotions will be filed with and approved by the Commission prior to implementation.

8. Refer to Original Sheet 17, Section 4.2. 807 KAR 5:001, Section 13, requires that all special contracts containing rates, charges, or conditions not included in the general tariff shall be filed with the Commission in the same manner as tariff filings. Provide a revised tariff clarifying that special contracts will be filed with and approved by the Commission prior to implementation.

Done at Frankfort, Kentucky, this 12th day of June, 1992.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:



Executive Director, Acting